



**JOB TITLE:** Bar Person

The owners of Galgorm Resort & Spa are launching a new restaurant in the grounds of Galgorm Castle, Castle Bar & Kitchen.

We are looking to recruit Full/Part Time Bar Persons with excellent attitude. The ideal Bar Person needs to reflect our brand principles of passion, professionalism and quality.

***The Position***

*The main responsibilities for this position include:*

- To carry out any daily duties as required and assist in maintaining the highest standards in all aspects of Food and Beverage Service while ensuring customers enjoy a positive and high-quality experience.
- Consistently provide a friendly and efficient service to ensure each guest leaves with the desire to return.
- Serve and present beverages quickly and efficiently.
- Work in a professional manner with all guests and customers.
- Observe all Company and Statutory Fire and Health and Safety Regulations.
- Participate in the daily duties allocated by your supervisor or management team, ensuring all planned work is carried out to the required standards
- Take responsibility for the security and safe handling of all equipment used within the Food and Beverage service areas.
- To have a full and complete knowledge of the menu enabling you to assist with any guest or customer queries.
- Accurately take and process billing of all food and beverage orders.

- When necessary pass on any relevant information to the supervisors/management which has been given to you by a guest which highlights any specific issue or concern.
- Ensure knowledge of the resort and facilities is up to date in order to upsell to guests if the opportunity arises.
- Attend any training that has been set up to aid your personal development.
- Ensure all areas are kept clean and tidy throughout your shift.

### ***The Person***

Applicants must:

- Have a positive and friendly attitude coupled with an enthusiastic approach to exceeding customer expectations.
- Previous waiting experience (desirable).
- Previous experience working in a bar (desirable).
- Have a sense of pride in the delivery of high standards of presentation, hygiene and the Galgorm brand.
- Have strong communication skills.
- Be an excellent team worker.
- Have a flexible approach to working shift patterns.

### **What We Offer:**

- Upon passing a 6-month probation, you will be invited to enjoy an overnight stay in one of Galgorm Resort & Spa's luxurious bedrooms as well as friends and family rates on accommodation
- Employees can also dine free of charge when dining with a paying guest in our wonderful restaurants - Gillies, Fratelli, Fratelli Belfast & Café Parisien.
- Employees will also receive 25% discount on Spa treatments and products and 50% staff discount in our River Room when dining with a paying guest.
- Training and development opportunities
- Employees can avail of 10% discount on drinks in Galgorm Castle

This is a very busy and demanding role, which will offer unrivalled exposure in a fast paced environment and will undoubtedly offer long-term development opportunities for the successful person.

We reserve the right to enhance the criteria to aid shortlisting and in the event that we receive large numbers of applications only those that are shortlisted will be contacted.

Please be aware that by applying for this post you are consenting to Galgorm Resort & Spa processing the information you have provided for the purposes of Recruitment and Selection for this role. Further details are available in our Job Applicants Privacy Policy available on request from [hr@galgorm.com](mailto:hr@galgorm.com).

**GALGORM RESORT & SPA ARE EQUAL OPPORTUNITY EMPLOYERS**