



JOB TITLE: Bar Supervisor – Gillies Bar & Grill
JOB REFERENCE: BS 02/19

Job Purpose: To carry out any daily duties as required and guarantee maintenance of the highest standards in all aspects of Food and Beverage Service while ensuring customers enjoy a positive and high-quality experience, by effective team management.

The Position:

The main responsibilities for this position include:

- Assist in the management, coaching and leadership of the team to ensure standards are consistently met and wherever possible exceeded.
- Consistently provide a friendly and efficient service to ensure each guest leaves with the desire to return.
- Work in a professional manner with all guests, customers and colleagues.
- Monitor team members to ensure all Company and Statutory Fire and Health and Safety Regulations are observed.
- Maintain effective communication within the team, participating in regular team meetings.
- Take responsibility to ensure that all team members are aware of the correct use, safe handling and security of all equipment used within the Bar service areas.
- To have a full and complete knowledge of the drinks menu, enabling you to assist with any guest or customer queries.
- Accurately take and process through the Resort billing systems all food and beverage orders and payments.
- Monitor any wastage to ensure reductions/improvements can be made where possible.
- Ensure all areas are kept clean and tidy at all times.
- Ensure knowledge of the resort and facilities is up to date in order to upsell at every opportunity and maximise profitability.
- Adhere to the appearance and grooming standards required by the Resort at all times.
- Attend any training that has been set up to aid your personal development.

Ideal candidates will:

- At least 1 years' experience working in a busy bar environment, and preferably have previous experience supervising a team.
- Strong supervisory skills
- Exemplary attention to detail
- Excellent planning and organisation abilities
- Have a positive and friendly attitude coupled with an enthusiastic approach to exceeding customer expectations.
- Have a sense of pride in the delivery of high standards of presentation, hygiene and the Spa & Golf Resort brand.

- Have strong communication skills,
- Have a flexible approach to working shift patterns.

Closing date for all applications will be Monday 18th February 2019 at 4pm.

Galgorm Spa & Golf Resort is an equal opportunities employer.

We reserve the right to enhance the criteria to aid shortlisting and, in the event, that we receive large numbers of applications only those that are shortlisted will be contacted.

Please be aware that by applying for this post you are consenting to Galgorm Spa & Golf Resort processing the information you have provided for the purposes of Recruitment and Selection for this role. Further details are available in our Job Applicants Privacy Policy available on request from our HR department.