



**JOB TITLE: Elements Restaurant Manager**

**JOB REFERENCE: ERM 04/19**

**Job Purpose:** To manage all day to day operational issues at the same time as providing the highest quality services and experiences to all customers.

***The position:***

The main responsibilities for this position are to:

- Manage all day to day operational issues relating to the Restaurant.
- Ensure that the restaurant is run efficiently daily.
- Ensure that all staff is well trained and managed.
- Ensure adequate staff cover at all times whilst achieving budgeted wage percentages.
- Demonstrate a strong focus on the customer and on the quality of service.
- Manage all delegates accordingly.
- Assist with Silverware POS installation to include input into processes, written procedures and training.
- Build strong working relationships with the Restaurant staff and to collaborate closely to drive sales and continually improve standards.
- Demonstrate effective communication skills with staff and managers at all levels

***The person:***

Applicants must:

- Have management/supervisory experience (preferably in the hospitality industry)
- Have an ability to lead, motivate and inspire a team.
- Be performance driven and focused on implementing a culture of excellent customer service.
- Have strong supervisory skills
- Have exemplary attention to detail
- Have excellent planning and organisation abilities
- Have a positive and friendly attitude coupled with an enthusiastic approach to exceeding customer expectations.
- Have a sense of pride in the delivery of high standards of presentation, hygiene and the Galgorm Resort & Spa brand.
- Have strong communication skills,
- Have a flexible approach to working shift patterns.

**Hours of Work:**

This position is full time, based on 5 days out of 7; this will include weekend work. The shift patterns will vary, the earliest shift starting at 9am and latest finishing at 9.30pm.

Please note candidates must be flexible in their work approach.

**The closing date for this position is Monday 29<sup>th</sup> April at 12pm.**

**Galgorm Spa & Golf Resort are an Equal Opportunities Employer**

**We reserve the right to enhance the criteria to aid shortlisting and, in the event, that we receive large numbers of applications only those that are shortlisted will be contacted.**

Please be aware that by applying for this post you are consenting to Galgorm Spa & Golf Resort processing the information you have provided for the purposes of Recruitment and Selection for this role. Further details are available in our Job Applicants Privacy Policy available on request from our HR department.