



JOB TITLE: *Food and Beverage Assistants & Bar Tenders*

JOB REFERENCE: FBGC 08/20

Galgorm Collection are always seeking talented and team orientated people to join our company. We need charismatic, enthusiastic individuals who have a guest focused attitude coupled with a genuine desire to be trained in the skills necessary to provide guests with outstanding quality of service.

We are currently recruiting Food & Beverage Assistants and Bar-Tenders to join our restaurants teams. Full time positions available! If you have a passion for hospitality want to hear from you!

To apply please submit your CV to HR@galgorm.com

Why work for us? We offer:

- A great opportunity to enhance your career with prestigious 4-star Resort
- Upon passing a 6-month probation, you will be invited to enjoy an overnight stay in one of our luxurious bedrooms as well as friends and family rates on accommodation
- Discounts on many services offered by our Spa & Golf Resort
- Training and development opportunities
- In house and external training
- Attractive pay scale on offer

The Position:

The main responsibilities for this position include;

- Consistently providing a professional and friendly service, presenting food and beverages quickly and efficiently.
- Assisting in maintaining the highest standards in all aspects of food and beverage service to ensure customers enjoy a positive and high-quality experience.
- Having full and complete knowledge of food/beverage and wine menus enabling you to assist with any guest or customer queries.
- Ensuring that your knowledge of the Resort and facilities is up to date in order to upsell to guests if the opportunity arises.
- Carrying out daily duties as required by your supervisor or management team ensuring all planned work is carried out to the required standards.
- Accurately taking and processing all food and beverage orders through the Resort billing systems.

- Adhering to the appearance and grooming standards required by the Resort at all times.
- Taking responsibility for the security and safe handling of all equipment used within the Food and Beverage service areas.
- Observe all Company and Statutory Fire, Health, Safety and Hygiene Regulations.
- Attend any training that has been set up to aid your personal development.

Applicants must:

- Have a passion for hospitality.
- Have at least 1-2 years previous waiting experience in a restaurant.
- Previous experience gained working in a high pace, busy restaurant (preferred).
- Be an excellent team worker with a positive and friendly attitude coupled with an enthusiastic approach to exceeding customer expectations.
- Have a flexible approach to working shift patterns and be available to work daytimes, evenings and weekends.
- Have strong communication skills.
- Have a sense of pride in the delivery of high standards of presentation, hygiene and the Galgorm Spa & Golf Resort brand.

This is a very busy and demanding role, which will offer unrivalled exposure in a fast paced environment and will undoubtedly offer long-term development opportunities for the successful person.

We reserve the right to enhance the criteria to aid shortlisting and, in the event, that we receive large numbers of applications only those that are shortlisted will be contacted.

Please be aware that by applying for this post you are consenting to Galgorm Spa & Golf Resort processing the information you have provided for the purposes of Recruitment and Selection for this role. Further details available in our Job Applicants Privacy Policy available on request from our HR department.

GALGORM Spa & Golf RESORT ARE EQUAL OPPORTUNITY EMPLOYERS

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