



JOB TITLE: Food & Beverage Assistants

The owners of Galgorm Resort & Spa are launching a new restaurant in the grounds of Galgorm Castle, Castle Bar & Kitchen.

We are looking to recruit Full/Part Time Food & Beverage Assistants with an excellent attitude.

Job Purpose

To carry out any daily duties as required and assist in maintaining the highest standards in all aspects of service while ensuring customers enjoy a positive and high-quality experience.

The

Position

The main responsibilities for this position include:

- Consistently provide a friendly and efficient service to ensure each guest leaves with the desire to return.
- Prepare the restaurant and bar for service as directed by the manager.
- Have a full and complete knowledge of the menu enabling you to assist with any guest or customer queries.
- Participate in the daily duties allocated by your manager, ensuring all planned work is carried out to the required standards.
- Record all sales accurately.
- Assists guests in other areas such as calling taxis, giving directions.
- Observe all Company and Statutory Fire and Health and Safety Regulations.
- Take responsibility for the security and safe handling of all equipment used.
- Pass on to the management issues and concerns highlighted by our customers.
- Adhere to the appearance and grooming standards required by the Restaurant at all times.
- Attend any training that has been set up to aid your personal development.
- Ensure all areas are kept clean and tidy throughout your shift.

The Person:

Applicants must:

- Have a positive and friendly attitude coupled with an enthusiastic approach to exceeding customer expectations.
- Previous waiting experience (desirable).
- Previous experience working in a bar (desirable).
- Have a sense of pride in the delivery of high standards of presentation, hygiene and the Galgorm brand
- Have strong communication skills.
- Be an excellent team worker.
- Have a flexible approach to working shift patterns.

What We Offer

- Upon passing a 6-month probation, you will be invited to enjoy an overnight stay in one of Galgorm Resort & Spa's luxurious bedrooms as well as friends and family rates on accommodation
- Employees can also dine free of charge when dining with a paying guest in our wonderful restaurants - Gillies, Fratelli, Fratelli Belfast & Café Parisien.
- Employees will also receive 25% discount on Spa treatments and products and 50% staff discount in our River Room when dining with a paying guest.
- Training and development opportunities.
- Employees can avail of 10% discount on drinks in Galgorm Castle.

This is a very busy and demanding role, which will offer unrivalled exposure in a fast paced environment and will undoubtedly offer long-term development opportunities for the successful person.

We reserve the right to enhance the criteria to aid shortlisting and in the event that we receive large numbers of applications only those that are shortlisted will be contacted.

Please be aware that by applying for this post you are consenting to Galgorm Resort & Spa processing the information you have provided for the purposes of Recruitment and Selection for this role. Further details are available in our Job Applicants Privacy Policy available on request from hr@galgorm.com.

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