



JOB TITLE: Food and Beverage Assistant, The Rabbit

JOB REFERENCE: FBAT/TR 03/02

Breathing new life into Templepatrick.

You will play an important role in expressing the DNA of new brand and we have some guidelines on how best to communicate the brand with a strong, unique and identifiable tone of voice.

Our guests resonate with experiences, not destinations and as a boutique hotel familiarity and an approachable nature should be at the fore. Whether our guests are here for work or play, local or just passing-through, we will look after you, providing a stylish space and a home from home feel.

We are looking for experienced and focused Food & Beverage Assistants to join our team at this important time of the launching of our new brand.

If you believe you have what it takes to become an integral part of our team and can show experience in the skills below then we look forward to hearing from you.

Why work for us? We offer:

- Great opportunity to enhance your career with a prestigious company
- Upon passing a 6-month probation, you will be invited to enjoy an overnight stay in one of our luxurious bedrooms as well as friends and family rates on accommodation
- Discounts on many services offered by Galgorm Collection
- Training and development opportunities
- In house and external training
- Attractive pay scale on offer
- Gym Membership
- Flexible working days
- Close access to public transport

The Position:

The main responsibilities for this position include:

- Consistently provide a friendly and efficient service to ensure each guest leaves with the desire to return.
- Serve and present food and beverages quickly and efficiently.
- Work in a professional manner with all guests and customers.
- Observe all Company and Statutory Fire and Health and Safety Regulations.

- Participate in the daily duties allocated by your supervisor or management team, ensuring all planned work is carried out to the required standards
- Take responsibility for the security and safe handling of all equipment used within the food and beverage service areas.
- To have a full and complete knowledge of the menu enabling you to assist with any guest or customer queries.
- Accurately take and process through the hotel billing systems, all food and beverage orders.
- Ensure knowledge of the hotel and facilities is up to date in order to upsell to guests if the opportunity arises.
- Adhere to the appearance and grooming standards required by the hotel at all times.
- Attend any training that has been set up to aid your personal development.

Applicants must:

- Have a positive and friendly attitude coupled with an enthusiastic approach to exceeding customer expectations.
- Previous waiting experience.
- At least 1 years previous experience working in a restaurant.
- Have a sense of pride in the delivery of high standards of presentation, hygiene and The Rabbit brand.
- Have strong communication skills.
- Be an excellent team worker.
- Have a flexible approach to working shift patterns.

We reserve the right to enhance the criteria to aid shortlisting and, in the event, that we receive large numbers of applications only those that are shortlisted will be contacted.

Please be aware that by applying for this post you are consenting to Galgorm Collection processing the information you have provided for the purposes of Recruitment and Selection for this role. Further details are available in our Job Applicants Privacy Policy available on request from our HR department.

GALGORM COLLECTION ARE EQUAL OPPORTUNITY EMPLOYERS

Closing date for all applications 20TH July 2020