

GALGORM

RESORT & SPA

JOB TITLE: Spa Assistant

JOB REFERENCE: SA 12/18

We are looking to recruit a **Spa Assistant** with excellent **customer service** skills, a **passion for beauty** and excellent **attention to detail**. The Spa at Galgorm has a **very positive working environment**, where Spa Assistants are encouraged, with our **full support**, to plan and tailor their **development**, use their **initiative** to best serve their clients. The ideal Spa Assistant needs to reflect The Spa's brand principles of **passion, professionalism and quality**.

The Position:

The main responsibilities for this position include:

- Offering a high level of consistent, friendly and efficient care to all spa clients and visitors.
- Working with the Spa team to understand daily operations and ensure the required areas are prepared to facilitate a smooth and timely experience for all clients.
- Carrying out front and back of house procedures as per the daily checklists.
- To service and clean all areas with a particular eye for detail.

The Person:

Applicants must have:

- An NVQ level 2 qualification (or equivalent) in beauty therapy is essential
- A keen interest in beauty, fitness or the well-being industry.
- Strong interpersonal and communication skills.
- The ability to think ahead, to time-manage your day and movements and be self-driven.
- Flexible work approach, *to include evening and weekend work*.

We reserve the right to enhance the criteria to aid shortlisting and, in the event, that we receive large numbers of applications only those that are shortlisted will be contacted.

Please be aware that by applying for this post you are consenting to Galgorm Resort & Spa processing the information you have provided for the purposes of Recruitment and Selection for this role. Further details are available in our Job Applicants Privacy Policy available on request from our HR department.

Galgorm Resort & Spa are an equal opportunities Employer

The closing date for all applications will be Friday 21st December 2018 at 4pm.