

JOB TITLE: Spa Therapist JOB REFERENCE: ST 02/19

We are looking to recruit a **Full Time Spa Therapist** with excellent **customer service** skills, a **passion for beauty** and excellent **attention to detail.** The Spa at Galgorm has a **very positive working environment**, where beauty therapists are encouraged, with our **full support**, to plan and tailor their **development**, use their **initiative** to best serve their clients.

## The Position:

The main responsibilities for this position are to work as an experienced member of a friendly and professional team and to deliver a high standard of treatment and customer service to all Spa guests and members in a 4 Star environment.

## The Person:

## Applicants must have:

- An NVQ level 3 qualification (or equivalent) in beauty therapy is essential.
- Ideally 1-2 years' experience working in a similar spa environment.
- A proven track record of exceeding retail sales targets and delivering outstanding customer service within the beauty industry.
- The ability to demonstrate your initiative and have a compassionate, intuitive, caring and sensitive understanding of clients' needs.
- Strong interpersonal and communication skills with a proven track record of working within a fast-paced environment.
- High standards and the ability to grow and develop others around you and pass on your knowledge.

Please note candidates must be flexible in their work approach, as both evening and weekend work is expected.

## **GALGORM SPA & GOLF RESORT ARE EQUAL OPPORTUNITY EMPLOYERS**

We reserve the right to enhance the criteria to aid shortlisting and, in the event, that we receive large numbers of applications only those that are shortlisted will be contacted.

Please be aware that by applying for this post you are consenting to Galgorm Spa & Golf Resort processing the information you have provided for the purposes of Recruitment and Selection for this role. Further details are available in our Job Applicants Privacy Policy available on request from our HR department.

The closing date for applications in Friday 22<sup>nd</sup> February 2019.