

JOB TITLE: Spa Therapist
JOB REFERENCE: ST 03/18

We are looking to recruit a **Full Time Spa Therapist** with excellent **customer service** skills, a **passion for beauty** and excellent **attention to detail**. The Spa at Galgorm has a **very positive working environment**, where beauty therapists are encouraged, with our **full support**, to plan and tailor their **development**, use their **initiative** to best serve their clients.

The Position:

The main responsibilities for this position are to work as an experienced member of a friendly and professional team and to deliver a high standard of treatment and customer service to all Spa guests and members in a 4 Star environment.

The Person:

Applicants must have:

- An NVQ level 3 qualification (or equivalent) in beauty therapy is essential.
- Ideally 1-2 years' experience working in a similar spa environment.
- A proven track record of exceeding retail sales targets and delivering outstanding customer service within the beauty industry.
- The ability to demonstrate your initiative and have a compassionate, intuitive, caring and sensitive understanding of clients' needs.
- Strong interpersonal and communication skills with a proven track record of working within a fast-paced environment.
- High standards and the ability to grow and develop others around you and pass on your knowledge.

What we offer:

- Upon passing a 6-month probation, you will be invited to enjoy an overnight stay in one of our luxurious bedrooms as well as friends and family rates on accommodation
- Employees can also dine free of charge when dining with a paying guest in our wonderful restaurants - Gillies, Fratelli and Fratelli Belfast
- Employees will also receive 25% discount on Spa treatments and products and 50% staff discount in our River Room when dining with a paying guest.
- Training and development opportunities
- Attractive pay scale on offer

Please note candidates must be flexible in their work approach, as both evening and weekend work is expected.

GALGORM RESORT & SPA ARE EQUAL OPPORTUNITY EMPLOYERS