

# GALGORM

SPA & GOLF RESORT

**Job title:** Thermal Village Attendant

**Job Reference:** TVA 03/19

We are looking to recruit a **Full Time Thermal Village Attendant** with excellent **customer service** skills and an excellent **attention to detail**.

## **About the Spa at Galgorm:**

Our Spa is open to residents and Spa members and offers signature treatments and a unique spa experience including the world-renowned Thermal Village.

The Spa at Galgorm is the ultimate in relaxation and luxury wellness having won Global Luxury Spa Hotel of the Year 2018 at the World Luxury Hotel Awards. As a global winner of the Luxury Hotel Spa award, this places Galgorm Spa & Golf Resort firmly on the map as a world-class destination, beating competition from some of the world's most iconic spa Resorts.

Over the last few years, Galgorm received several high-profile global awards including:

- The Good Spa Guide – 5 Bubble Luxury Spa
- World Luxury Spa & Restaurant Awards – Best Luxury Countryside Spa (UK)
- World Spa & Wellness Awards 2018 – Resort Spa of the Year (Western Europe & Scandinavia)
- Good Spa Guide 2017 – Best Spa in Northern Ireland
- Gold Medal Awards 2018 – Ireland's Four-Star Resort

## ***The Position:***

The main responsibilities for this position include:

- Offering a high level of consistent, friendly and efficient care to all spa clients and visitors.
- Working with the Spa team to understand daily operations and ensure the required areas are prepared to facilitate a smooth and timely experience for all clients including the preparation of Laundry and changing rooms.
- Carrying out front and back of house procedures as per the daily checklists.
- To service and clean all areas with a particular eye for detail.

**The Person:**

Applicants must:

- Have a keen interest in the fitness or well-being industry.
- Possess strong interpersonal and communication skills.
- Have the ability to think ahead, to time-manage your day and movements and be self-driven.
- Display a flexible work approach

**Hours of Work:**

This position is full time and will consist of either of the following shifts; 9:00am – 6:30pm and 2:30pm – 10:30pm, also including weekend work.

**Additional benefits:**

Working in an outstanding working environment, attractive pay scale, a stylish uniform, long service awards, free parking, great training, career opportunities and much more!

**We reserve the right to enhance the criteria to aid shortlisting and, in the event, that we receive large numbers of applications only those that are shortlisted will be contacted.**

Please be aware that by applying for this post you are consenting to Galgorm Spa & Golf Resort processing the information you have provided for the purposes of Recruitment and Selection for this role. Further details are available in our Job Applicants Privacy Policy available on request from our HR department.

**Galgorm Spa & Golf Resort are an equal opportunities Employer**

The closing date for all applications will be Monday 25<sup>th</sup> March at 12pm. To apply please email your CV to [HR@galgorm.com](mailto:HR@galgorm.com)